

Privacy Policy for ReadyVet

Last Updated: 22nd January 2024

DISCLAIMER:

This privacy policy applies to the use of the services provided by ReadyVet. ReadyVet is owned and operated by ReadyRevision Ltd (Company number 15473791).

1. Introduction

Welcome to ReadyVet! This Privacy Policy outlines how we collect, use, and protect your information when you use the ReadyVet app.

ReadyVet is the data controller of the personal data that we collect, meaning that we are responsible for ensuring that it is collected in accordance with the requirements of the UK GDPR. Contact details: support@ready-vet.co.uk

2. Information We Collect

We collect the following information from our users:

Name

Year of Study

University

Email Address

We do not collect sensitive data, such as race, religion, or health information.

3. How We Use Your Information

We use the collected information (Name, Year of Study, University) to provide the following services:

Allow users to compare mock exam scores on a leaderboard.

We also allow the user to opt out of the leaderboard service and continue to use our service anonymously.

Generate graphs to compare user performance.

Securely manage user accounts and provide password encryption.

We may use your email address to send you important information, updates, or newsletters related to the ReadyVet app.

You may also receive emails from us to reset your password if you request such assistance and One time passwords when making an account

4. Legal basis

We rely on legitimate interests to process your data for the purposes set out above. It is a legitimate interest of ours to collect and use the data to provide the services offered, and to ensure that we can secure and manage accounts.

It is also a legitimate interest of ours and yours that we are able to send you important information and updated, and reset passwords. Promotion of our product is also a legitimate interest.

5. Information Sharing

We will share your personal data with third parties where required by law, where it is necessary to administer the working relationship with you or where we have another legitimate interest in doing so.

If ever in the future, we are considering restructuring the company, we may share your information with the other parties involved and with the relevant professional advisors. This is for our legitimate interests in making sure that potential buyers and partners have the information that they need about the business.

We may also share your personal data with third parties if we have a legal obligation to do so or for the purposes of fraud protection and credit risk reduction.

We may share your personal data with third party service providers who act on our behalf such as IT services providers and our professional advisers. Where it is necessary to do so, we may need to share your information with them, so that they can carry out the services we have requested.

6. Cookies and Tracking

We do not use cookies or tracking technologies.

7. Opt-Out

Users have the option to opt out of sharing their information for the leaderboard.

8. Security

We take the security of user data seriously. Passwords are encrypted and secure.

9. Age Restriction

The app is intended for users aged 18 and above. Users under 18 are not permitted to create an account.

10. Overseas Transfers

The personal data that you submit is stored securely, but may be stored on servers based outside of the UK. Where this is the case, we have ensured that there are adequate protections for your information in place. For more details, please contact support@ready-vet.co.uk.

11. Your rights

You have various rights in relation to your information, including:

- 1.1 The right to access the information we hold ;
- 1.2 the right to request rectification or erasure of the information that we hold;
- 1.3 the right to request that we restrict what we are doing with your information;
- 1.4 the right to object to what we are doing; and
- 1.5 the right to request your information in a portable format.

Please note that some of these rights may not apply to the information that we hold about you, and we may need to collect some form of proof of identity before acting on your request.

If you would like to exercise any of these rights, or have any other questions about this notice, please contact support@ready-vet.co.uk

You also have the right to make a complaint to the Information Commissioner's Office about how we use your information, although we would ask that you get in touch with us first in order that we can try to put things right. How to contact the Information Commissioner's Office can be found at <https://ico.org.uk/concerns/>

12. Changes to Privacy Policy

Any updates or changes to this Privacy Policy will be communicated to users through the app.

13. Contact Information

If you have any questions or concerns about this Privacy Policy, please contact us at support@ready-vet.co.uk

14. Links to Social Media and Developers

Our app may contain links to social media and information about the developer.

15. Data Retention

We keep the information that you **provide indefinitely**. This is so that it can be used during the time that you are a user of the app, and so that we have a record of your information should any issues arise following the termination of your account.